FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	225192	
<015>	Study Area Name	SOUTHERN BELL-GA	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Mary Henze	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com	
	Form Type	54.313 and 54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

Oata Coll	ection Form									1B Control No. 3060- 2013	0986/OMB Control N	o. 3060-0819
<010>	Study Area Co	ode				225192						
<015>	Study Area Na	ame				SOUTHERN BE	LL-GA					
<020>	Program Year					2018						
<030>	Contact Name	e - Person USAC	should contac	t regarding this	s data	Mary Henze						
<035>	Contact Telep	hone Number	- Number of pe	rson identified	in data line <0	30> 2024572041	ext.					
<039>	Contact Emai	Address - Ema	il Address of pe	erson identified	l in data line <0	30> mh3376@att.	com					
<210>	For the prio	r calendar vea	ar, were there	any reportal	ole voice serv	ice outages?	Yes					
<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	_	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						(See attached					
							rksheet					

•	ulfilled Service Request ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	225192	
<015>	Study Area Name	SOUTHERN BELL-GA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data I	ne <030> 2024572041 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com			
<300> U	nfulfilled service request (voice)	0	
<310> [Detail on attempts (voice)		
		Name of Attached Document	
<320> Unfulfilled service request (broadband)		0	
<330> Detail on attempts (broadband)			
		Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192	
<015>	Study Area Name	SOUTHERN BELL-GA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should cont	ct regarding this data Mary Henze	
<035>	Contact Telephone Number - Number of p <030>	erson identified in data line 2024572041 ext.	
<039>	Contact Email Address - Email Address of <030>	person identified in data line mh3376@att.com	
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voic calendar year for each service area in which any facilities you own, operate, lease, or o	telephony service in the prior Offered hyou are designated an ETC for	only fixed voice
<410>	Complaints per 1000 customers for fixed v	oice 1.08	
<420>	Complaints per 1000 customers for mobile	voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or grethe prior calendar year for each service ar an ETC for any facilities you own, operate,	ater) for broadband service in Offered ea in which you are designated	only fixed broadband
<440>	Complaints per 1000 customers for fixed l	roadband 1.47	
<450>	Complaints per 1000 customers for mobile	broadband	

•	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code	225192				
<015>	Study Area Name	SOUTHERN BELL-GA				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze				
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com				
<500>	<500> Certify compliance with applicable service quality standards and consumer protection rules Yes					
		225192GA510 DescriptionSvcQuality	CPNI.pdf			
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance					
<515>	<515> Certify compliance with applicable minimum service standards					

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	225192	
<015> Study Area Name	SOUTHERN BELL-GA	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<600> Certify compliance regarding ability to function in emergency situations	Yes	
<610> Descriptive document for Functionality in Emergency Situations	225192GA610.pdf	

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010> Study Area Code	225192		
<015> Study Area Name	SOUTHERN BELL-GA		
<020> Program Year	2018		
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze		
<035> Contact Telephone Number - Number of person identified in data	line <030> 2024572041 ext.		
<039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com			
<701> Residential Local Service Charge Effective Date 1/1/2017 702> Single State-wide Residential Local Service Charge			

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
		()	(2==2)		Residential Local			Mandatory Extended Area	
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
-									
_									
_									
_									
-									
-					_				
_					See at	tached worksheet			
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-									
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(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2013

<010>	Study Area Code 2	25192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				 See attack worksheet - 	hed				
				, romanout					

	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		225192	
<015>	Study Area Name		SOUTHERN BELL-GA	
<020>	Program Year		2018	
<030>	Contact Name - Person L	JSAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	mh3376@att.com	
<810>	Reporting Carrier	AT&T Georgia		
<811>	Holding Company	AT&T Inc.		
<812>	Operating Company	BellSouth Telecommunications, LLC		

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-			
-			
-	See atta	ached workshe	et
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(900) Tribal Lands Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
<010> Study Area Code	225192
<015> Study Area Name	SOUTHERN BELL-GA
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze 2024572041 ext.
<035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
•	
<900> Does the filing entity offer tribal land services? (Y/N)	No
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxe	PS S S S S S S S S S S S S S S S S S S
to confirm the status described on the attached PDF, on line 920,	 ,
demonstrates coordination with the Tribal government pursuant to	Select
§ 54.313(a)(9) includes:	Yes or No or
 <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. 	al Not Applicable
<922> Feasibility and sustainability planning;	
<923> Marketing services in a culturally sensitive manner;	
<924> Compliance with Rights of way processes	
<925> Compliance with hights of way processes	
<926> Compliance with Facilities Siting rules	
<927> Compliance with Environmental Review processes	
<928> Compliance with Cultural Preservation review processes	
<929> Compliance with Tribal Business and Licensing requirements.	

			rage i
(1000) V	pice and Broadband Service Rate Comparability		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
:010:	St. J. Avv. Co.J.		
<010>	Study Area Code		225192
<015> <020>	Study Area Name Program Year		SOUTHERN BELL-GA
<030>	Contact Name - Person USAC should contact regarding this data		2018
<035>	Contact Telephone Number - Number of person identified in data line	~030>	Mary Henze 2024572041 ext.
<039>	Contact Telephone Number - Number of person identified in data line		mh3376@att.com
<0332	Contact Enfail Address - Enfail Address of person identified in data fill	E <030>	mil 33 / Oea C C . COm
<1000>	Voice services rate comparability certification	Yes	a a
<1000>	voice services rate comparability certification	10.	
		2251	192GA1010.pdf
<1010>	Attach detailed description for voice services rate	2232	2200120101942
.2020	comparability compliance		
	· , , .	-	
			Name of Attached Document
		77	
<1020>	Broadband comparability certification	the	s - Pricing is no more than the most recent applicable benchmark announced by e Wireline Competition Bureau
11020	Broadband compandamicy continuation		
		22510	92GA1030.pdf
<1030>	Attach detailed description for broadband	2231.	72GA1030.pul
	comparability compliance		
			Name of Attached Degrament
			Name of Attached Document

(1100) N	a Tayractrial Backhaul Banarting			FCC F 404	
-	o Terrestrial Backhaul Reporting lection Form			FCC Form 481 OMB Control No. July 2013	3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	225192			
<015>	Study Area Name	SOUTHERN	BELL-GA		
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Mary Hen	ze		
<035>	Contact Telephone Number - Number of person identified in data line <030>	20245720	41 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@a	tt.com		
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	У	es .		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps			

(1200) Te	rms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2013
•		
<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030	> mh3376@att.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website HTTP	http://cpr.att.com/pdf/ga/g003.pdf
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

Data Coll	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	225192	
<015>	Study Area Name	SOUTHERN BELL-GA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	No	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for	Yes	
<2023>	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers	Yes	
<2024A>	year three - 54.313(b)(2)(ii). Round 2 recipients only. Round 2 Recipient of Incremental Support?	Yes	GA225192 Price_Cap_Line_2024.xlsm
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Yes	GA225192 Price_Cap_Line_2025.xlsm
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

/\ - · · · ·				
(2005) Price Cap (Data Collection Fo	Carrier Additional Documentation	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819		
	Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	NO. 3000-0380/ONB CONTIONO. 3000-0815	
Price Cap	Carrier Connect America ICC Support {47 CFR § 54.313(d)}	22 . 2 . 2 . 2 . 2		
<2016>	Certification support used to build broadband	Not Applicable		
Connect	America Phase II Reporting {47 CFR § 54.313(e)}			
<2017A>	Connect America Fund Phase II recipient?	Yes		
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	13220402		
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	GA225192Price_Cap_Line_2018 Anchor Inst.xlsm	
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates			

reasonably comparable to rates charged to eligible schools and libraries in

urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Duagraca Danast on E Vacu Dlan			
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Γ	
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	momuton	Г	
(3012B)	Please Provide Attachment	Name of Attached Docu- Information	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	00	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications			
(3016)	Borrowers) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Docu Information	ment Listing Required	
(3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line	(Yes/No)	0 0	
(3019)	3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement			
(3021)	and Statement of Cash Flows Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
		·

Financial Data Summary		

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> mh3376@att.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: SOUTHERN BELL-GA

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/20/2017

Printed name of Authorized Officer: Scott Mair

Title or position of Authorized Officer: SVP Technology Planning & Engineering

Telephone number of Authorized Officer: 2147571510 ext.

Study Area Code of Reporting Carrier: 225192 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	225192	
<015>	Study Area Name	SOUTHERN BELL-GA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	ents on Behalf of Reporting Carrier	
	norized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat		
Name of Reporting Carrier:			
Name of Authorized Agent Firm:			
Signature of Authorized Agent or Employee of Agent:	Signature of Authorized Agent or Employee of Agent: Date:		
Name of Authorized Agent Employee:			
Title or position of Authorized Agent or Employee of Agent			
Telephone number of Authorized Agent or Employee of A	gent:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title	



(200) Service Outage Voice Reporting Data Collection Form

REDACTED

FOR PUBLIC DISCLOSURE

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att com

<210> For the prior calendar year, were there any reportable voice service outages?

Yes

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
NORS Reference Number	Outage Star Date	Outage t Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
16-30604265		14:15	11/01/2016	_	821557	953343	No	Wireline (including cable) VoIP,Cellular,Voice Over LTE (VoLTE),N/A	Yes	Service restore when the OSR Routers were configured to perform hardware switching of IPV6 Packets.	AT&T configured OSR Routers to perform hardware switching of IPv6 Packets.
16-08941026	03/29/2016	09:35	03/30/2016	00:00	189875	953343	No	Wireline (including cable) Voice (non-VoIP),N/A	No	None: Service interruption restored when Charter FiberLink Communications corrected the fault.	None:Service interruption occurred due to failure in the Charter FiberLink Communications network.
16-27354554	09/29/2016	09:44	09/29/2016	10:43	74357	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Service restored when the BISCS Digital Cross Connect Switch Cards were replaced.	AT&T replaced two BISCS Digital Cross Connect Switch Cards.
16-05659418	02/25/2016	14:43	02/25/2016	18:53	47526	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	Yes	Service restored when the Modem Card was reseated Charlotte Intrado Data Center.	AT&T corrected the configuration which enabled the circuit to switch around the OC192 ring.
16-19937642	07/17/2016	08:13	07/17/2016	15:41	44793	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Unknown: Service restored while testing the circuit continuity.	None: Service restored while testing.
16-16700671	06/14/2016	22:40	06/15/2016	11:37	33657	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Service restored when the Telco Systems 828 Digital Multiplexer cards were replaced.	AT&T replaced the Telco Systems 828 Digital Multiplexer cards.
16-33411498	11/29/2016	19:20	11/29/2016	22:18	32287	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Service restored when the DDM -2000 ADM Overhead Card and Mid-Speed System Card were replaced.	AT&T replaced the DDM-2000 ADM Overhead Card and Mid- Speed System Card.
16-09044558	03/30/2016	11:09	03/30/2016	22:23	31575	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-09662556	04/05/2016	16:26	04/05/2016	23:55	29089	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-13014873	05/09/2016	00:37	05/09/2016	04:38	24631	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-30822281	11/03/2016	01:03	11/03/2016	01:55	23505	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Service restored when the Lucent Technologies lAESS Switch was restored from the disk.	AT&T replaced the defective Emergency Action Interface (EAI) Board in the active Control Unit (CU).
16-10341195	04/12/2016	10:06	04/12/2016	14:47	22777	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Service was restored when the defective fiber optic cable strand was repaired.	AT&T repaired the defective fiber optic cable strand.
16-22936369	08/15/2016	11:44	08/15/2016	14:00	18046	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192
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<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<210> For the prior calendar year, were there any reportable voice service outages?

Yes

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Star Date	Outage t Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
16-18444279	07/02/2016	10:02	07/03/2016	00:10	9120	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-23509958	08/22/2016	00:34	08/22/2016	03:28	8876	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-27958225	10/05/2016	10:01	10/05/2016	19:11	8444	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-14347814	05/22/2016	10:14	05/22/2016	18:10	7760	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-06236619	03/02/2016	08:07	03/02/2016	18:40	7708	953343	Yes	Wireline (including cable) Voice (non- VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-31936676	11/13/2016	23:42	11/14/2016	04:56	6424	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-30922316	11/03/2016	23:19	11/04/2016	01:49	6410	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	None: Service interruption restored when Windstream Communications corrected the network fault.	None: Service interruption occurred due to a failure in the Windstream Communications network.
16-16650523	06/14/2016	10:13	06/14/2016	13:50	5762	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Service restored when the deteriorated section of the copper cable was repaired.	AT&T repaired the deteriorated section of the copper cable.
16-12717638	05/05/2016	23:50	05/07/2016	18:04	4511	953343	Yes	Wireline (including cable) Voice (non-VoIP),911, E911 or NG911 Services only,N/A	No	Service restored when circuits were moved to working copper pairs.	AT&T moved circuits to working copper cable pairs.
16-27783426	10/03/2016	16:40	10/04/2016	07:14	60807	953343	Yes	Wireline (including cable) Voice (non-VoIP),Cellular,911, E911 or NG911 Services only,N/A	No	Service restored when the fiber facility was spliced and corrected.	AT&T filed a damage claim for repair costs associated with the facility damages.

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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Jesup		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Lake Park		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Augusta		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Adairsville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Atlanta		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Atlanta N/E/W		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Bremen		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Buchanan		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Cartersville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Cedartown		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Griffin		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Roopville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Tallapoosa		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Temple		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Villa Rica		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Carrollton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Conyers		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Covington		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Cumming		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Gainesville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Barnesville		FR	26.0	0.0	0.9100000000000	0.0	26.91

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Bogart		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Bowdon		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Buford		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Clermont		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Flowery Branch		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Jackson		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Kingston		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Lula		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Newman		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Senoia		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Gay		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Grantville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Luthersville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Rockmart		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Social Circle		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Concord		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Zebulon		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	LaGrange		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Waycross		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Americus		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Blackshear		FR	26.0	0.0	0.9100000000000	0.0	26.91

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Eastman		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Eatonton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Elberton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Jekyll Island		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Johnson Center		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Lumber City		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Lumpkin		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Millen		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Richland		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Sardis		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Sparta		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	St. Simons Isl.		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Swainsboro		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Arlington		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Bainbridge		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Baxley		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Claxton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Cochran		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Colquitt		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Cordele		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Dublin		FR	26.0	0.0	0.9100000000000	0.0	26.91

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<030>	Contact Name - Person USAC should contact regarding this data	
10302	Contact Name - Ferson OSAC should contact regarding tins data	Mary Henze
	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.

<701> Residential Local Service Charge Effective Date

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<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Gibson		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Greensboro		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Hazelhurst		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Louisville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Lyons		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Madison		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Monticello		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Pelham		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Royston		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Rutledge		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Sandersville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Sparks		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Thomasville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Thomson		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Vidalia		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Wadley		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Warrenton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Waynesboro		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Woodbury		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Wrens		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Wrightsville		FR	26.0	0.0	0.9100000000000	0.0	26.91

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Tifton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Valdosta		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Brunswick		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Fort Valley		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Albany		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Athens		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Baconton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Cave Spring		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Leesburg		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Watkinville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Calhoun		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Camilla		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Forsyth		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Franklin		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Greenville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Hogansville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Leary		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Newton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Smithville		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Sylvester		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Rome	-	FR	26.0	0.0	0.9100000000000	0.0	26.91

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<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Pooler		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Savannah		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Tybee Island		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Columbus		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Macon		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Appling		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Cusseta		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Harlem		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Hamilton		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Hephzibah		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Warner Robins		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Pine Mountain		FR	26.0	0.0	0.9100000000000	0.0	26.91
GA	Jesup		MS	27.25	0.0	0.95375	0.0	28.2
GA	Lake Park		MS	27.25	0.0	0.95375	0.0	28.2
GA	Augusta		MS	27.25	0.0	0.95375	0.0	28.2
GA	Adairsville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Atlanta		MS	27.25	0.0	0.95375	0.0	28.2
GA	Atlanta N/E/W		MS	27.25	0.0	0.95375	0.0	28.2
GA	Bremen		MS	27.25	0.0	0.95375	0.0	28.2
GA	Buchanan		MS	27.25	0.0	0.95375	0.0	28.2
GA	Cartersville		MS	27.25	0.0	0.95375	0.0	28.2

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OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Cedartown		MS	27.25	0.0	0.95375	0.0	28.2
GA	Griffin		MS	27.25	0.0	0.95375	0.0	28.2
GA	Roopville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Tallapoosa		MS	27.25	0.0	0.95375	0.0	28.2
GA	Temple		MS	27.25	0.0	0.95375	0.0	28.2
GA	Villa Rica		MS	27.25	0.0	0.95375	0.0	28.2
GA	Carrollton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Conyers		MS	27.25	0.0	0.95375	0.0	28.2
GA	Covington		MS	27.25	0.0	0.95375	0.0	28.2
GA	Cumming		MS	27.25	0.0	0.95375	0.0	28.2
GA	Gainesville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Barnesville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Bogart		MS	27.25	0.0	0.95375	0.0	28.2
GA	Bowdon		MS	27.25	0.0	0.95375	0.0	28.2
GA	Buford		MS	27.25	0.0	0.95375	0.0	28.2
GA	Clermont		MS	27.25	0.0	0.95375	0.0	28.2
GA	Flowery Branch		MS	27.25	0.0	0.95375	0.0	28.2
GA	Jackson		MS	27.25	0.0	0.95375	0.0	28.2
GA	Kingston		MS	27.25	0.0	0.95375	0.0	28.2
GA	Lula		MS	27.25	0.0	0.95375	0.0	28.2
GA	Newman		MS	27.25	0.0	0.95375	0.0	28.2

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Senoia		MS	27.25	0.0	0.95375	0.0	28.2
GA	Gay		MS	27.25	0.0	0.95375	0.0	28.2
GA	Grantville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Luthersville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Rockmart		MS	27.25	0.0	0.95375	0.0	28.2
GA	Social Circle		MS	27.25	0.0	0.95375	0.0	28.2
GA	Concord		MS	27.25	0.0	0.95375	0.0	28.2
GA	Zebulon		MS	27.25	0.0	0.95375	0.0	28.2
GA	LaGrange		MS	27.25	0.0	0.95375	0.0	28.2
GA	Waycross		MS	27.25	0.0	0.95375	0.0	28.2
GA	Americus		MS	27.25	0.0	0.95375	0.0	28.2
GA	Blackshear		MS	27.25	0.0	0.95375	0.0	28.2
GA	Eastman		MS	27.25	0.0	0.95375	0.0	28.2
GA	Eatonton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Elberton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Jekyll Island		MS	27.25	0.0	0.95375	0.0	28.2
GA	Johnson Center		MS	27.25	0.0	0.95375	0.0	28.2
GA	Lumber City		MS	27.25	0.0	0.95375	0.0	28.2
GA	Lumpkin		MS	27.25	0.0	0.95375	0.0	28.2
GA	Millen		MS	27.25	0.0	0.95375	0.0	28.2
GA	Richland		MS	27.25	0.0	0.95375	0.0	28.2

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OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	
10302	Contact Name - Ferson OSAC should contact regarding tins data	Mary Henze
	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Sardis		MS	27.25	0.0	0.95375	0.0	28.2
GA	Sparta		MS	27.25	0.0	0.95375	0.0	28.2
GA	St. Simons Isl.		MS	27.25	0.0	0.95375	0.0	28.2
GA	Swainsboro		MS	27.25	0.0	0.95375	0.0	28.2
GA	Arlington		MS	27.25	0.0	0.95375	0.0	28.2
GA	Bainbridge		MS	27.25	0.0	0.95375	0.0	28.2
GA	Baxley		MS	27.25	0.0	0.95375	0.0	28.2
GA	Claxton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Cochran		MS	27.25	0.0	0.95375	0.0	28.2
GA	Colquitt		MS	27.25	0.0	0.95375	0.0	28.2
GA	Cordele		MS	27.25	0.0	0.95375	0.0	28.2
GA	Dublin		MS	27.25	0.0	0.95375	0.0	28.2
GA	Gibson		MS	27.25	0.0	0.95375	0.0	28.2
GA	Greensboro		MS	27.25	0.0	0.95375	0.0	28.2
GA	Hazelhurst		MS	27.25	0.0	0.95375	0.0	28.2
GA	Louisville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Lyons		MS	27.25	0.0	0.95375	0.0	28.2
GA	Madison		MS	27.25	0.0	0.95375	0.0	28.2
GA	Monticello		MS	27.25	0.0	0.95375	0.0	28.2
GA	Pelham		MS	27.25	0.0	0.95375	0.0	28.2
GA	Royston		MS	27.25	0.0	0.95375	0.0	28.2

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Rutledge		MS	27.25	0.0	0.95375	0.0	28.2
GA	Sandersville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Sparks		MS	27.25	0.0	0.95375	0.0	28.2
GA	Thomasville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Thomson		MS	27.25	0.0	0.95375	0.0	28.2
GA	Vidalia		MS	27.25	0.0	0.95375	0.0	28.2
GA	Wadley		MS	27.25	0.0	0.95375	0.0	28.2
GA	Warrenton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Waynesboro		MS	27.25	0.0	0.95375	0.0	28.2
GA	Woodbury		MS	27.25	0.0	0.95375	0.0	28.2
GA	Wrens		MS	27.25	0.0	0.95375	0.0	28.2
GA	Wrightsville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Tifton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Valdosta		MS	27.25	0.0	0.95375	0.0	28.2
GA	Brunswick		MS	27.25	0.0	0.95375	0.0	28.2
GA	Fort Valley		MS	27.25	0.0	0.95375	0.0	28.2
GA	Albany		MS	27.25	0.0	0.95375	0.0	28.2
GA	Athens		MS	27.25	0.0	0.95375	0.0	28.2
GA	Baconton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Cave Spring		MS	27.25	0.0	0.95375	0.0	28.2
GA	Leesburg		MS	27.25	0.0	0.95375	0.0	28.2

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OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Watkinville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Calhoun		MS	27.25	0.0	0.95375	0.0	28.2
GA	Camilla		MS	27.25	0.0	0.95375	0.0	28.2
GA	Forsyth		MS	27.25	0.0	0.95375	0.0	28.2
GA	Franklin		MS	27.25	0.0	0.95375	0.0	28.2
GA	Greenville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Hogansville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Leary		MS	27.25	0.0	0.95375	0.0	28.2
GA	Newton		MS	27.25	0.0	0.95375	0.0	28.2
GA	Smithville		MS	27.25	0.0	0.95375	0.0	28.2
GA	Sylvester		MS	27.25	0.0	0.95375	0.0	28.2
GA	Rome		MS	27.25	0.0	0.95375	0.0	28.2
GA	Pooler		MS	27.25	0.0	0.95375	0.0	28.2
GA	Savannah		MS	27.25	0.0	0.95375	0.0	28.2
GA	Tybee Island		MS	27.25	0.0	0.95375	0.0	28.2
GA	Columbus		MS	27.25	0.0	0.95375	0.0	28.2
GA	Macon		MS	27.25	0.0	0.95375	0.0	28.2
GA	Appling		MS	27.25	0.0	0.95375	0.0	28.2
GA	Cusseta		MS	27.25	0.0	0.95375	0.0	28.2
GA	Harlem		MS	27.25	0.0	0.95375	0.0	28.2
GA	Hamilton		MS	27.25	0.0	0.95375	0.0	28.2

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
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<701> Residential Local Service Charge Effective Date 1/1/2017
<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
GA	Hephzibah		MS	27.25	0.0	0.95375	0.0	28.2
GA	Warner Robins		MS	27.25	0.0	0.95375	0.0	28.2
GA	Pine Mountain		MS	27.25	0.0	0.95375	0.0	28.2

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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
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11>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	GA	ALL	70.0	0.0	70.0	24.1	3.0	1000.0	Overage Charge
	GA	ALL	80.0	0.0	80.0	45.1	6.0	1000.0	Overage Charge
	GA	ALL	99.0	0.0	99.0	80.0	80.0	1000.0	Overage Charge
	GA	ALL	119.0	0.0	119.0	500.0	500.0	999999.0	Other, unlimited
	GA	ADAIRSVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	ATHENS	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	ATLANTA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	ATLANTA NE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	ATLANTA NW	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	ATLANTA SO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	BOGARTSTHM	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	BREMEN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	BUFORD	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	CALHOUN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	CARROLLTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	CARTERSVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	CLERMONT	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	CONYERS	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
j	GA	COVINGTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
Ī	GA	CUMMING	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
ļ	GA	EATONTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	225192
<015>	Study Area Name	SOUTHERN BELL-GA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

11>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	GA	FLOWEYBRCH	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	GAINESVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	GREENSBORO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	GRIFFIN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	HOGANSVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	JACKSON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	LAGRANGE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	LULA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	MADISON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	NEWNAN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	ROCKMART	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	ROME	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	SENOIA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	SOCIALCRCL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	TEMPLE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	TOCCOA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	VILLA RICA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	GA	WATKINSVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		225192
<015>	Study Area Name		SOUTHERN BELL-GA
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Er	nail Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T Georgia	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	BellSouth Telecommunications, LLC	

3>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
AT&T CORP		549004	AT&T Corp.
AT&T MOBILITY PU	ERTO RICO INC.	639005	AT&T Mobility
AT&T MOBILITY LL	С	259908	AT&T Mobility
AT&T MOBILITY LL	C	399015	AT&T Mobility
AT&T MOBILITY LL	C	529910	AT&T Mobility
AT&T MOBILITY LL	С	539010	AT&T Mobility
BELLSOUTH TELECO	MMUNICATIONS, LLC	215191	AT&T Florida
BELLSOUTH TELECO	MMUNICATIONS, LLC	225192	AT&T Georgia
BELLSOUTH TELECO	MMUNICATIONS, LLC	235193	AT&T North Carolina
BELLSOUTH TELECO	MMUNICATIONS, LLC	245194	AT&T South Carolina
BELLSOUTH TELECO	MMUNICATIONS, LLC	255181	AT&T Alabama
BELLSOUTH TELECO	MMUNICATIONS, LLC	265182	AT&T Kentucky
BELLSOUTH TELECO	MMUNICATIONS, LLC	275183	AT&T Louisiana
BELLSOUTH TELECO	MMUNICATIONS, LLC	285184	AT&T Mississippi
BELLSOUTH TELECO	MMUNICATIONS, LLC	295185	AT&T Tennessee
ILLINOIS BELL TE	LEPHONE COMPANY	345070	AT&T Illinois
INDIANA BELL TEL	EPHONE COMPANY, INC.	325080	AT&T Indiana
MICHIGAN BELL TE	LEPHONE COMPANY	315090	AT&T Michigan
NEVADA BELL TELE	PHONE COMPANY	555173	AT&T Nevada
NEW CINGULAR WIR	ELESS PCS, LLC	209012	AT&T Mobility
NEW CINGULAR WIR	ELESS PCS, LLC	269905	AT&T Mobility
NEW CINGULAR WIR	ELESS PCS, LLC	279010	AT&T Mobility
NEW CINGULAR WIR	ELESS PCS, LLC	289912	AT&T Mobility

(800) Operating Companies	FCC Form 481
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<010>	Study Area Code		225192
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<030>	Contact Name - Person U	SAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T Georgia	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	BellSouth Telecommunications, LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	389015	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	409004	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	449022	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	479006	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	619004	AT&T Mobility
	PACIFIC BELL TELEPHONE COMPANY	545170	AT&T California
	SOUTHWESTERN BELL TELEPHONE COMPANY	405211	AT&T Arkansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	415214	AT&T Kansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	425213	AT&T Missouri
	SOUTHWESTERN BELL TELEPHONE COMPANY	435215	AT&T Oklahoma
	SOUTHWESTERN BELL TELEPHONE COMPANY	445216	AT&T Texas
	THE OHIO BELL TELEPHONE COMPANY	305150	AT&T Ohio
	WISCONSIN BELL, INC.	335220	AT&T Wisconsin
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<u>Line 510 – Description of Compliance with Service Quality and Consumer Protection</u>

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at* http://www.att.com/gen/public-affairs?pid=11970). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at* http://about.att.com/sites/privacy_policy).

<u>Line 610 – Descriptive Document for Functionality in Emergency Situations</u>

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

• In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist "First Strike" teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T's Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T's Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-PrepTM). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-PrepTM is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

225192GA1010

Voice Services Rate Comparability Compliance

AT&T's fixed voice service rates for each exchange included in this Form 481 filing, as displayed on Line 703c of the attached Line 700 form, are below the FCC's 2017 \$49.51 reasonable comparability benchmark for basic residential voice service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

225192GA1030 Broadband Service Rate Comparability Compliance

AT&T has at least one broadband service offering, as displayed on the attached Line 1000 form, that is priced at or below the FCC's 2017 reasonable comparability benchmark for broadband service. See, for example, AT&T's 24.1 Mbps download speed, 3 Mbps upload speed, with 1000 GB monthly usage allowance that is priced at \$70, which is below the FCC's reasonable comparability benchmark of \$89.90 for that service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

\$0.00

Please use this tab to report Geocoded Information. Circle Invalidate Data							
Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)		
	OCN Code						
	Enter 4 character OCN code.						

Template for Reporting Community Ancho

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